



## **PRO SERIES**

### **Single and multi-head embroidery machines**

### **Limited 5- Year Factory Warranty**

Data-Stitch PRO SERIES Embroidery Machines, when purchased new from Data-Stitch, Inc are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. Data-Stitch, Inc will provide parts and labor to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. Replacement parts may be new or refurbished and all parts that are replaced pursuant to this warranty become the exclusive property of Data-Stitch, Inc.

#### **One Year: All parts and labor**

#### **Three Years: All Electronic Components**

(Wiring Harnesses/Cables, Motors, Solenoids, Switches, Sensors, Rotary Encoders, Fans, Noise Filters, Transformers, Light Fixtures, Printed Circuit Boards/Cards Controller, Disk Drivers, Rotary Encoders, Potentiometers)

#### **Five Years: Drive Train Components**

(Bearings, Drive Shafts, Gears & Pulleys)

\_\_\_\_ (Buyer initial) **Not Covered:** This warranty only covers defects encountered during normal use and does not apply to damage or failure due to: abuse, misuse, neglect accidental damage or acts of God, Failure to follow the operating and maintenance instructions set forth in the Embroidery Machine User Manual, improper maintenance or lubrication, improper adjustments or modifications to the machine, and the installation or use of non-PRO SERIES parts or accessories. This warranty does not apply to: consumable and/or expendable components, including but not limited to needles, bobbins cases, bulbs, fuses, air filters, needle bar reciprocator, plastic spiral bevel gear, etc; losses or damage to goods, or other property damage arising out of the use, misuse, or inability to use the machine. Data-Stitch, Inc will not be responsible for the cost of shipping replacement parts or of travel and related expenses of its certified technicians incurred while providing services pursuant to this warranty. **LABOR IS NOT COVERED AFTER 1<sup>ST</sup> YEAR.**

The current traveling rate is \$25 per hour plus all travel expenses.  
The current labor rate is \$85.00 per hour.

\_\_\_\_ (Buyer initial) **FURTHERMORE-** this warranty does not cover operator errors such as listed-  
a) birds nesting due to improper tension setting, b) rotary hook slippage due to improper tension settings c) hook slippage or damage due to needle breakage, d) presser foot damage due to misalignment of hoop position, e) reciprocator damage due to hitting hoop with presser foot, f)

needle depth adjustment due to hitting hoop, g) replacement of parts and adjustment due to needle case change when not in the neutral mode.

## **BONUS PROGRAM for PRO CAPSULE ONLY**

### **PRO Capsule**

**Compact single head.**

**BONUS-One year, one time, FREE service**

**Limited to PRO Capsule only.**

One free round trip with all expenses paid to have your PRO Capsule machine serviced FREE with shipping paid by us within a one year period of the purchase date. Use this free service for any reason you like to have your machine serviced.

This one time FREE service is VOID if the PRO SERIES embroidery machine has been damaged due to an act of god, accident of any kind or any other extraordinary event.

This FREE service is also void if the Pro Series embroidery machine HEAD is not shipped in the "Capsule box" and secured as directed with in the Capsule box.

The one time free Capsule service trip is used when the machine is sent into our Texas office for service. In some cases Data-Stitch, Inc on its own may decide to send in a technician at Data-Stitch, Inc expense in Lou of boxing the head for shipment.

## **ESP9100 NEW MACHINE WARRANTY**

### **Limited 5- Year Factory Warranty**

ESP9100 NEW Embroidery Machines, when purchased new from Data-Stitch, Inc are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. Data-Stitch, Inc will provide parts and labor to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. Replacement parts may be new or refurbished ad all parts that are replaced pursuant to this warranty become the exclusive property of Data-Stitch, Inc.

**One Year: All parts and labor**

**Three Years: All Electronic Components**

(Wiring Harnesses/Cables, Motors, Solenoids, Switches, Sensors, Rotary Encoders, Fans, Noise Filters, Transformers, Light Fixtures, Printed Circuit Boards/Cards Controller, Disk Drivers, Rotary Encoders, Potentiometers)

**Five Years: Drive Train Components**

(Bearings, Drive Shafts, Gears & Pulleys)

\_\_\_\_(Buyer initial) **Not Covered:** This warranty only covers defects encountered during normal use and does not apply to damage or failure due to: abuse, misuse, neglect accidental damage or acts of God, Failure to follow the operating and maintenance instructions set forth in the Embroidery Machine User Manual, improper maintenance or lubrication, improper adjustments or modifications to the machine, and the installation or use of non-ESP parts or accessories. This

warranty does not apply to: consumable and/or expendable components, including but not limited to needles, bobbins cases, bulbs, fuses, air filters, needle bar reciprocator, plastic spiral bevel gear, etc; losses or damage to goods, or other property damage arising out of the use, misuse, or inability to use the machine. Data-Stitch, Inc will not be responsible for the cost of shipping replacement parts or of travel and related expenses of its certified technicians incurred while providing services pursuant to this warranty.

## **The current traveling rate is \$25 per hour plus all travel expenses.**

\_\_\_\_ (Buyer initial) **FURTHERMORE** - this warranty does not cover operator errors such as listed-a) birds nesting due to improper tension setting, b) rotary hook slippage due to improper tension settings c) hook slippage or damage due to needle breakage, d) presser foot damage due to misalignment of hoop position, e) reciprocator damage due to hitting hoop with presser foot, f) needle depth adjustment due to hitting hoop, g) replacement of parts and adjustment due to needle case change when not in the neutral mode.

\_\_\_\_ (Buyer initial) **No guarantee:** Data-Stitch, Inc does not guarantee that all textile and non-textile goods are embroiderable. In the event a non-embroiderable item is embroidered with your ESP embroidery machine and damage occurs, Data-Stitch, Inc does not cover under warranty, damage that may have occurred as a result of such action.

\_\_\_\_ (Buyer initial) **Void If:** This warranty is void if anyone other than Data-Stitch, Inc. or one of its certified technicians attempts to repair or modify the machine without the permission of Data-Stitch, Inc. This warranty is void if parts or accessories other than Data-Stitch, Inc are used in conjunction with your ESP embroidery machine.

The 5-Year Limited Warranty applies only to customers of NEW ESP Embroidery Machines purchased in the United States of America directly from Data-Stitch, Inc and does not apply to dealers in the US and elsewhere.

**LIMITED LIABILITY:** Data-Stitch, Inc is only responsible for the cost of the equipment and is not responsible for any costs associated with lost or damaged goods, down time or any other expense outside of the cost of the equipment.

The buyer agrees to arbitration in the state of Texas should there be any legal action on either side.

**RETURN POLICY:** for all PRO embroidery machines:

The customer has the right within 30 days of delivery to return their Pro Embroidery Machine for a 70% refund of purchase price. There is a 30% restocking fee for returns.

The customer is responsible for packing equipment and accessory items in their original crates or boxes. The customer is responsible for all costs including packing, shipping and insuring, while in transit. Any missing or damaged part or piece will be charged back to the returning customer.

Data-Stitch, Inc.  
113 Dennis Junction Rd  
Weatherford, TX 76088

\*Once a machine has been received and checked in, a 70% refund will be issued within 14 days thereafter.

# **Used Equipment Warranty**

## **Limited 4 - Year Factory Warranty (DEMO MODELS ONLY)**

Data-Stitch Embroidery Machines, when purchased as demo models from Data-Stitch, Inc. are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. Data-Stitch, Inc. will provide parts and labor to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. Replacement parts may be new or refurbished and all parts that are replaced pursuant to this warranty become the exclusive property of Data-Stitch, Inc. While

Data-Stitch, Inc. strives to provide excellent customer service, service calls via phone and/or email beyond this limited warranty constitutes as NON-WARRANTY labor and fees may apply at the standard labor rate.

## **Limited 12 - Month Warranty (TOYOTA ESP9100 NET MODELS ONLY)**

Data-Stitch Embroidery Machines, when purchased used from Data-Stitch, Inc. are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. Data-Stitch, Inc. will provide PARTS ONLY to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. Replacement parts may be new or refurbished and all parts that are replaced pursuant to this warranty become the exclusive property of Data-Stitch, Inc. In some instances Data-Stitch, Inc. may provide labor under this warranty if labor is performed at a facility owned and operated by Data-Stitch, Inc. The Lead Service Technician is responsible for the approval of any and all labor to be conducted under this warranty. Under no circumstances will labor be performed under this warranty if labor is not performed at a facility owned and/or operated by Data-Stitch, Inc. While Data-Stitch, Inc. strives to provide excellent customer service, service calls via phone and/or email beyond this limited warranty constitutes as NON-WARRANTY labor and fees may apply at the standard labor rate.

## **Limited 6 - Month Warranty (TOYOTA ESP9000 MODELS ONLY)**

Data-Stitch Embroidery Machines, when purchased used from Data-Stitch, Inc. are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. Data-Stitch, Inc. will provide PARTS ONLY to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. Replacement parts may be new or refurbished and all parts that are replaced pursuant to this warranty become the exclusive property of Data-Stitch, Inc. In some instances Data-Stitch, Inc. may provide labor under this warranty if labor is performed at a facility owned and operated by Data-Stitch, Inc. The Lead Service Technician is responsible for the approval of any and all labor to be conducted under this warranty. Under no circumstances will labor be performed under this warranty if labor is not performed at a facility owned and/or operated by Data-Stitch, Inc. While Data-Stitch, Inc. strives to provide excellent customer service, service calls via phone and/or email beyond this limited warranty constitutes as NON-WARRANTY labor and fees may apply at the standard labor rate.

## **Limited 90 - Day Warranty (ALL USED MODELS)**

Data-Stitch Embroidery Machines, when purchased used from Data-Stitch, Inc. are warranted from the date of delivery to be free from defects in materials and workmanship for the warranty period(s) specified herein. Data-Stitch, Inc. will provide PARTS ONLY to the customer to correct manufacturing defects in material and workmanship that occur under normal use during the applicable warranty period. Replacement parts may be new or refurbished and all parts that are replaced pursuant to this warranty become the exclusive property of Data-Stitch, Inc. In some instances Data-Stitch, Inc. may provide labor under this warranty if labor is performed at a facility owned and operated by Data-Stitch, Inc. The Lead Service Technician is responsible for the approval of any and all labor to be conducted under this warranty. Under no circumstances will labor be performed under this warranty if labor is not performed at a facility owned and/or operated by Data-Stitch, Inc. While Data-Stitch, Inc. strives to provide excellent customer service, service calls via phone and/or email beyond this limited warranty constitutes as NON-WARRANTY labor and fees may apply at the standard labor rate.

\_\_\_\_(Buyer initial) **No guarantee:** Data-Stitch, Inc does not guarantee that all textile and non-textile goods are embroiderable. In the event a non-embroiderable item is embroidered with your ESP embroidery machine and damage occurs, Data-Stitch, Inc does not cover under warranty, damage that may have occurred as a result of such action.

\_\_\_\_(Buyer initial) **Void If:** This warranty is void if anyone other than Data-Stitch, Inc. or one of its certified technicians attempts to repair or modify the machine without the permission of Data-Stitch, Inc. This warranty is void if parts or accessories other than Data-Stitch, Inc are used in conjunction with your ESP embroidery machine.

There are no other warranties or guarantees implied. All used machines or demo model machines are NON-REFUNDABLE.

By signing this agreement, you the buyer, agree to the terms and conditions of the agreement.

**Buyer**

---

**Date**